

Returns Form

Returns

Retail orders must be returned within 60 days of the delivery date to be eligible for a refund.

Trade customers must return orders within 30 days to be eligible for a refund. Items returned after 30 days will incur a 10% restocking fee.

Exchange

If you wish to exchange your item, please follow the returns procedure and make a new order for the replacement products.

How to return items

Fill in the below form with your name and order number and put it in with your returns. Delivery signatures are not currently being used, so it is important to choose a carrier that can provide photo evidence of packages arriving. We recommend the following carriers; Parcel Force, TNT, DPD and UPS. We do not accept liability for packages showing as delivered without photo evidence.

Please return all items to the following address:

Corston Architectural Detail,
Bremhill House,
Bremhill,
Calne,
SN11 9HN

Please include name & order no or your refund may not be processed correctly.

Name	Order No

Full T&C's are available at:
corston.com/pages/terms-conditions

QTY	Product Code	Product Name

Please explain the reason for your return: